

GLOBAL CARWASH'S PTY LTD

Trading as Maxishine Car & Dog Wash

WASH CLUB TERMS AND CONDITIONS

1. DEFINITIONS

"Business" means Global Carwash's Pty Ltd trading as Maxishine Car & Dog Wash.

"Member" means the registered Wash Club customer.

"Vehicle" means the nominated registered vehicle linked via licence plate.

2. GENERAL

2.1 Membership applies to one nominated vehicle only and is linked via licence plate recognition (LPR).

2.2 Membership cannot be shared or used across multiple vehicles.

2.3 Membership is for personal use only. Commercial use (including taxis, rideshare, fleet vehicles) is prohibited unless approved in writing.

2.4 Membership is strictly limited to ONE wash per vehicle per day.

2.5 The Wash Club is not a detailing service and does not guarantee removal of all dirt or contaminants.

2.6 Membership includes standard wash services only. Additional services (including but not limited to pre-wash, tyre shine, vending, or premium upgrades) are not included unless stated.

2.7 Certain services are only available during staffed operating hours.

2.8 Staffed hours may change at any time due to weather, operational requirements, or other factors without notice.

2.9 Access is subject to site capacity and availability. No guarantee of immediate service is provided.

2.10 We reserve the right to refuse service at any time.

3. MEMBERSHIP & PAYMENTS

3.1 Membership is billed weekly in advance on a recurring basis.

3.2 Membership continues until cancelled by the Member or the Business.

3.3 Cancellation may be completed via your online account and takes effect at the end of the current billing period.

3.4 No refunds or credits are provided for any unused portion.

3.5 Failed payments may result in immediate suspension or cancellation of membership.

3.6 We reserve the right to change pricing with a minimum of 30 days notice via email, SMS, or website.

4. FAIR USE POLICY

4.1 Membership is intended for normal personal vehicle cleaning only.

4.2 Excessive or abnormal usage includes (but is not limited to):

- More than one wash per day
- Attempting to wash multiple vehicles
- Usage inconsistent with normal consumer behaviour

4.3 The Business reserves the right to monitor usage patterns.

4.4 We may suspend, restrict, or cancel memberships at our sole discretion.

5. VEHICLE CONDITION & LIABILITY

5.1 Use of the facility is at the customer's sole risk.

5.2 The Business is not liable for:

- Pre-existing vehicle damage
- Loose or improperly secured parts
- Aftermarket accessories
- Items left inside vehicles

5.3 Customers must ensure:

- Windows are fully closed
- Mirrors are folded where applicable
- Antennas and loose items are removed

5.4 Failure to follow instructions may result in damage for which the Business is not liable.

5.5 To the extent permitted by law, all liability is excluded.

6. ENFORCEMENT & TERMINATION

6.1 Membership is strictly linked to the registered vehicle via licence plate recognition.

6.2 Use of membership on unregistered vehicles is prohibited.

6.3 The Business may suspend or terminate any membership immediately and without notice where misuse, abuse, fraud, or breach of these terms is suspected.

7. PROMOTIONS & DISCOUNTS

7.1 Only one promotion or discount may be used per transaction.

7.2 Promotions are non-transferable, not redeemable for cash, and cannot be used with other offers.

7.3 Proof of eligibility must be provided upon request.

7.4 The Business reserves the right to withdraw or amend promotions at any time.

8. VOUCHERS

8.1 Vouchers are not redeemable for cash and cannot be used for prior purchases.

8.2 Vouchers cannot be used in conjunction with other offers unless stated.

8.3 Vouchers must be used within the validity period.

8.4 If no expiry is stated, vouchers expire 3 months from issue.

8.5 If purchase exceeds voucher value, the balance must be paid.

8.6 Lost, stolen, damaged, or expired vouchers will not be replaced.

9. GIFT CARDS

9.1 Gift cards are valid for 36 months from the date of issue.

9.2 Gift cards are not redeemable for cash and cannot be used to purchase other gift cards.

9.3 Gift cards are treated as cash.

9.4 If purchase exceeds balance, additional payment is required.

9.5 Lost, stolen, or damaged gift cards will not be replaced.

9.6 The Business may cancel or adjust gift cards due to error, fraud, or misuse.

10. DATA COLLECTION & PRIVACY

10.1 By using our services, you consent to the collection of personal information including:

- Licence Plate Recognition (LPR) data
- Mobile phone numbers
- Transaction and usage data

10.2 This information may be used for:

- Membership management
- Site access and enforcement
- Fraud prevention
- Customer communication and marketing (where permitted)

10.3 You may receive SMS or other communications relating to your membership.

10.4 You may opt out of marketing communications at any time.

10.5 Data is handled in accordance with applicable privacy laws.

11. CHANGES TO TERMS

11.1 The Business may update these terms at any time.

11.2 Continued use of the service constitutes acceptance of any updated terms.

12. GOVERNING LAW

12.1 These terms are governed by the laws of Australia.